ARGYLL AND BUTE COUNCIL

MID ARGYLL, KINTYRE AND THE ISLANDS AREA COMMITTEE

**CUSTOMER SERVICES** 

5 APRIL 2017

# PUBLIC TELEPHONE KIOSK – APPLICATION FROM JURA COMMUNITY COUNCIL

#### 1.0 INTRODUCTION

1.1 The Council has been advised by BT of a request from Jura Community Council to adopt the telephone kiosk in the village of Craighouse. This report advises of the request and of the consultation process which must take place prior to this request being agreed by BT.

#### 2.0 RECOMMENDATIONS

2.1 The Area Committee is asked to confirm that they have no objections to the proposal for Jura Community Council to adopt the telephone kiosk at Knockrome, Craighouse, Isle of Jura.

#### 3.0 DETAIL

- 3.1 Jura Community Council have approached BT with a request to adopt the telephone kiosk at Knockrome, Craighouse, Isle of Jura under BT's adopt a kiosk programme. In terms of the consultation process there is a requirement for the Council to respond to BT with any objections to the proposal including any comments made by members of the public.
- 3.2 BT have an obligation to provide a Universal Service and have advised that this will be maintained as there are other kiosks within the vicinity. A public notice u

## 5.0 IMPLICATIONS

6.1 POLICY INON	6.1	Policy	None
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6.2 Financial None

6.3 Legal None

6.4 HR None

6.5 Equalities None

6.6 Risk None

6.7 Customer Service None

Executive Director of Customer Services
Policy Lead – Councillor Ellen Morton
16 March 2017

For further information contact: Shona Barton, Area Committee Manager (01436) 657605

### **APPENDICES**

Appendix 1 – letter from BT advising of removal of public payphone service